

20 Year Full Manufacturing Defects Warranty On Karastan Axminster Rugs

Karastan warrants their Original Karastan Collection (700 Series), Ashara[®] Collection, Samovar[®] Collection, and Antique Legends[™] Collection Axminster Rugs against manufacturing defects for a twenty (20) year period from the date of original purchase. This warranty does not cover the serging and fringe of the rug. Excessive force (e.g., vacuum with beater bar catching and pulling the fringe, clips used to hang a rug, etc.) applied to the fringe can cause separation behind the fringe and is not warranted a manufacturing defect. During this warranty period, Karastan will repair or replace this rug, at their option, without charge, if a manufacturing defect develops under normal use. To file a claim under this warranty, contact your authorized Karastan dealer. The original receipt is required for proof of purchase and is not transferable.