



# Lifetime Limited Stain Resistance Warranty

Only on Karastan Carpets Made from Smartstrand® with Dupont™ Sorona®  
Renewably Sourced Polymer

Karastan warrants to the original purchaser of SmartStrand® Triexta, with DuPont™ Sorona® renewably sourced polymer products covered under this warranty, Karastan warrants that the surface pile of the SmartStrand® Triexta with DuPont™ Sorona® renewably sourced polymer carpet will resist stains from any food and beverage (including pet urine, mustard, coffee, herbal teas, household bleach, provided that household bleach is not used as a cleaning agent, which will void the warranty), benzoyl peroxide (a common ingredient in acne medications), and other water soluble, non-wax/or non-oil based stains from the date of original purchase for the life of the carpet, provided the carpet is properly installed and maintained according to the Carpet and Rug Institute Residential Installation Standard CRI-105 over cushion meeting Karastan standards in an owner-occupied, single-family, indoor residence and subject to your compliance with the recommended carpet care and cleaning procedures found in this document.

Karastan further warrants to the original purchaser of products covered under this warranty for the life of the carpet from the original date of installation that if above mentioned stains are saturated and result in wicking, these stains will release with additional re-cleaning, pro-

vided that the carpet is properly installed and maintained according to Karastan's recommendations over cushion meeting Karastan standards in an owner-occupied, single-family, indoor residence and subject to your compliance with the recommended carpet care and cleaning procedures found in this booklet. Wicking is defined as a re-appearance of previously cleaned stains due to liquid remaining in carpet backing or padding. If, within, the warranted period, permanent staining should occur that cannot be removed using recommended methods by a certified carpet-care professional, Karastan will handle such claims as stated in the "Karastan's Limited Liability" section of this document.

## What Is Not Covered

In addition to the warranty exclusions listed in the sections of this brochure entitled "Warranty Exclusions" and "Non-Warranted Carpet Characteristics", also specifically excluded from this warranty is damage or stains caused by vomit-feces, urine (other than pet urine) or stains caused by acids or oil-based or wax-based substances including but not limited to, tar, shoe polish, paints, lipstick or mascara.)

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You may be responsible for certain charges associated with the replacement of any carpet. The following chart outlines the reimbursement limitation Karastan will be responsible for, as well as the limitation reimbursement of labor charges.

\*DuPont™ and Sorona® are trademarks or registered trademarks of DuPont and are used under license to Karastan.

## Reimbursement Limitation

<b>Year 1 - 3</b> .....	100%*
<b>Year 4</b> .....	80%
<b>Year 5</b> .....	70%
<b>Year 6</b> .....	60%
<b>Year 7</b> .....	50%
<b>Year 8</b> .....	30%
<b>Year 9</b> .....	20%
<b>Year 10 and beyond</b> .....	10%

\*Includes labor costs of up to \$2.50 per yard in years 1 to 3 only.

This warranty applies to carpet manufactured using SmartStrand® with DuPont™ Sorona® renewably sourced polymer (triexta) fibers only and does not apply to nylon or any other fibers.

