



25 Year Limited Texture Retention Warranty

on Karastan Carpets

Karastan warrants to the original purchaser of the covered products under this warranty that this Karastan carpet will retain its texture, not showing excessive pile crushing or matting from ordinary foot traffic as a result of the tufts losing twist for a period of twenty five (25) years from the original date of purchase, provided the carpet is properly installed and maintained according the Carpet and Rug Institute Residential Installation Standard CRI-105 over cushion meeting Karastan standards in an owner-occupied, single-family, indoor residence and subject to your compliance with the recommended carpet care and cleaning procedures found in this booklet. "Texture retention" is the ability of the carpet tufts to retain their visible shape, as measured by the degree of bursting, opening, or untwisting of the tufts at the surface of the carpet. Texture retention is measured against standardized rating scales ranging from 5.0 (new or no change) to 1.0 (severe change). ISO Standard 9405-1990. To perform as warranted, this carpet must retain a texture rating of at least 3.0 under warranted conditions.

If, within the warranted period, the texture retention rating of less than 3.0 occurs under the warranted conditions, Karastan will handle such claims as stated in "Karastan's Limited Liability" section of this warranty booklet and in accordance with the Reimbursement Limitations included in this Section.

What Is Not Covered

The warranty exclusions listed in the sections of this brochure entitled "Warranty Exclusions" and "Non-Warranted Carpet Characteristics" are excluded from this warranty.

You may be responsible for certain charges associated with the replacement of any carpet. The following chart outlines the reimbursement limitation Karastan will be responsible for, as well as the limitation for reimbursement of labor charges.

Reimbursement Limitation

Year 1 - 3	100%*
Year 4	80%
Year 5	70%
Year 6	60%
Year 7	50%
Year 8	30%
Year 9	20%
Year 10 - 25	10%

*Includes labor costs of up to \$2.50 per yd. in years 1 to 3 only.

