

20 Year Limited Manufacturing Defects Warranty All Other Karastan Woven Rugs Excluding Studio by Karastan

Karastan warrants to the original owner that this Karastan rug shall be free of any manufacturing defect. Manufacturing defects will be determined by an authorized Karastan inspector. Conditions such as matting, packing, or crushing which are maintenance related and beyond the control of the manufacturer are explicitly excluded from this warranty.

If this product has a manufacturing defect, Karastan will repair or replace it with a product of the same quality and color or a product of comparable quality and color if the original product is not available. You may be responsible for certain charges associated with the replacement of any rug. The following chart outlines the amount of the usage fee for which you will be responsible.

Reimbursement Limitation

Year 1 – 3	100 %
Year 4	50 %
Year 5	20 %

Conditions such as shading, (i.e., pile reversal, water marking, pooling, highlighting), photobleaching, matting, and/or crushing, fuzzing, pilling, shedding, snags, pulled loops, or soiling are not considered manufacturing defects. However, these conditions can be avoided or minimized by following the rug care recommendations included in this brochure.

Karastan reserves the right to require verification that the rug is covered by this warranty, including the original receipt for the proof of purchase. If this rug is warranted against pile abrasion wear by the fiber producer, refer to the fiber producer warranty information for applicable usage allowance.

Incidental or consequential damages are excluded. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state. No implied warranties, including without limitation any warranties of merchantability or fitness for a particular purpose, shall extend beyond the term of this specific warranty.

For additional information regarding these warranties, please contact your authorized Karastan Dealer.